



Medical Device Domestic Final Warehousing Service

01

Customized Operation in Accordance with Product Requirements

It allows us to adjust the proper method of storage and inspection in accordance with the QMS regulations and product requirements.

02

Product Traceability

We have our own inventory management system that can ensure the product traceability with lots and serial numbers.

03

Call Center Service for Domestic Users of Medical Device

We implement smooth business operations based on the know-how we have cultivated through our extensive experience in medical call center operations.

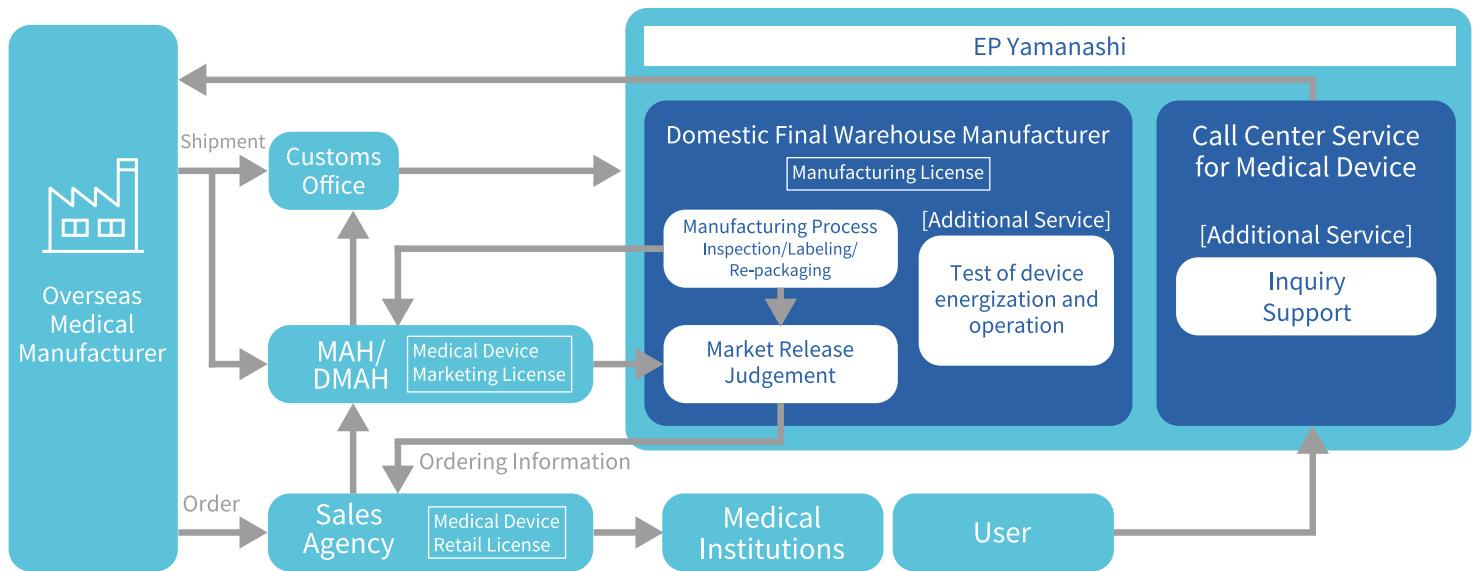
04

Communication Capability

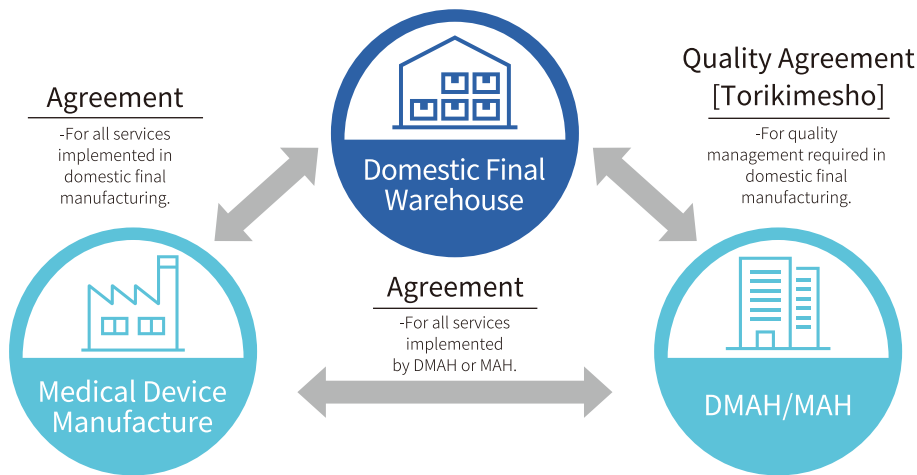
We can communicate with foreign suppliers directly and independently because we are capable of communicating in English.

Our Features

Medical Device Manufacturing Flow



Contact Flow Chart



Service

- Domestic Final Warehouse Service
 - ▶ Inventory management (lot number/serial number/expiration date, etc.)
 - ▶ Entire process from receiving to shipping
 - ▶ Packaging and Labeling
 - Inspection of product acceptance
 - Inspection of manufacturing process
 - Issuing and affixing legally required labels
 - Enclosure of documents to be attached
 - Confirmation of components and accessories to be enclosed
 - ▶ Storage facilities with temperature and humidity management function
- Additional Service
 - ▶ Test of device energization and operation
 - ▶ Call center service for domestic users of medical devices
 - Tier 1 Support: For basic customer issues such as solving problems in use
 - Escalation into an overseas medical device manufacturer with English
 - Management of inquiry records

Facility and Equipment

- ▶ Temperature and humidity management device
- ▶ Temperature and humidity control device
- ▶ Dust and insect measuring tool
- ▶ Security measure function by IC card
- ▶ In-house emergency generator

Certificates and Licenses

- ▶ Medical Device Manufacturer's License

Contact Us

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We contribute to the development of the health industry through the creation of valuable solutions.